

BENJAMÍN CIRO MACIAS

Network Support Engineer | MikroTik RouterOS | Linux & Automation

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GitHub | Portfolio | FreeCodeCamp | LeetCode

PROFESSIONAL PROFILE

Network support and infrastructure professional with hands-on experience supporting multiple client companies and configuring MikroTik RouterOS environments. Skilled in DHCP, firewalls, OpenVPN, VLANs, routing, Wi-Fi, network monitoring and troubleshooting. Combines networking with Linux administration, Python automation, Docker, Git and backend development. Advanced English and a client-focused approach.

CORE SKILLS

Networking: TCP/IP, DHCP, VLANs, routing, OpenVPN, Wi-Fi, firewall rules, connectivity troubleshooting

Platforms & monitoring: MikroTik RouterOS, WinBox, Ubiquiti mesh installation, device/MAC activity correlation, logs

Systems & automation: Linux administration, Docker, Python, Git/GitHub, SQL Server, Django, REST APIs, Odoo

PROFESSIONAL EXPERIENCE

IT Support | Evolving

March 2026 - Present

- Provide day-to-day user support, diagnose software, hardware and system issues, and track incidents through tickets.
- Collaborate on troubleshooting and technical documentation to maintain operational continuity.

Developer | Netskredd

December 2023 - February 2024

- Developed and maintained internal systems and automated administrative workflows through custom scripts.

IT Infrastructure Support & Developer | Itecnis

August 2021 - October 2022

- Configured and supported MikroTik RouterOS networks for multiple client companies using WinBox: DHCP, firewall policies, OpenVPN, VLANs, routing and Wi-Fi.
- Implemented device-level network monitoring to correlate visited domains with MAC addresses, including HTTPS connections.
- Installed Ubiquiti mesh Wi-Fi equipment and resolved client connectivity and coverage issues.
- Developed, tested and supported production applications with Odoo, Ruby and Ionic.

SELECTED PROJECTS & TECHNICAL TRAINING

Linux Network Administration & Security Lab - server and network diagnostics, SSH, services, logs, firewall management, Docker, Apache/Nginx, Squid, SFTP/NFS and incident documentation.

excelAfipPy - Python automation that consolidates AFIP electronic invoicing files into Excel or CSV.

EDUCATION & CERTIFICATIONS

Software Development Program - Instituto Belgrano | March 2021 - March 2025

University Diploma - Linux Network Administration with a focus on Cybersecurity and Ethical Hacking | UTN

Certifications - Full Stack Developer (UTN), Advanced Python (FreeCodeCamp), Scrum Fundamentals

LANGUAGES

Languages: Spanish (native), English (advanced), Portuguese (basic)